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This is to certify that

# Brunel University Library Services

Uxbridge, London, UB8 3PH

meets the criteria of

## Customer Service Excellence®

in accordance with the requirements of the Cabinet Office's  
Customer Service Excellence® Standard

**22 June 2022**

Term of certification: 3 years

Signed

A handwritten signature in black ink, appearing to read 'R. Adkins', is written over a white star-shaped background.

**Richard Adkins**  
Certification Officer



0222

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