Navigating the Al Nexus: The 2<sup>nd</sup> International Conference

8-9 July 2024









### Sustainable AI Ecosystems: Adapting to Transforming Business Environment

The 2<sup>nd</sup> International Conference, titled "Sustainable AI Ecosystems: Adapting to the Evolving Business Environment," is designed to serve as a pivotal forum for the exchange of ideas and research on the critical issues emerging at the intersection of AI, the Metaverse, and the business world. Our aim is to explore the opportunities and challenges presented by these technologies, providing a pathway towards a future that is ethically sound, legally compliant, and technologically advanced. At the heart of the conference is an exploration of the ethical dimensions of AI and the Metaverse, focusing on transparency, fairness, bias, and societal impacts. These discussions will delve into the complexities of ethics and trust in AI deployment, highlighting their crucial role in sustainable technology integration. Additionally, the conference will address technological risks associated with AI and the Metaverse, such as system failures, security breaches, and privacy concerns. A key focus will be on creating reliable, safe, and ethical technologies in these rapidly evolving domains.

The evolving legal frameworks surrounding AI, including intellectual property rights, virtual real estate, digital assets, and avatar rights, represent a significant area of focus. The conference seeks to provide clarity on the legal and regulatory landscapes that are shaping the business applications of AI. Bridging theoretical and practical insights, the event will foster sustainable and responsible development in AI and the Metaverse, encouraging submissions that push the boundaries of current technologies and methodologies. Governance and policy development will also be central themes, as we examine their role in ensuring the ethical growth of AI and the Metaverse and in shaping the future of these technologies. Discussions will include the role of AI in promoting sustainable business practices and environmental stewardship, and the impact of AI on organizational structures, culture, and processes.

Furthermore, the conference will explore the transformative role of AI in branding strategies and communication channels, underscoring the importance of adapting to new marketing paradigms. The convergence of AI with the Metaverse and its reshaping of business practices and models will also be a key area of discussion. We seek contributions from scholars, industry experts, policymakers, and regulators, aiming to foster a multidimensional understanding of these dynamic fields. The insights gathered are intended to guide current and future practitioners and theorists in navigating the complex landscape of sustainable AI ecosystems in business.



#### Themes and Topics:

- Ethical Dimensions of AI and the Metaverse: Addressing issues of transparency, fairness, bias, societal impacts, and trust-building in AI deployment.
- Technological Risks and Trust in AI and the Metaverse: Exploring system failures, security breaches, privacy concerns, and the development of reliable, safe, and ethical technologies.
- Legal Challenges and Regulation: Covering intellectual property rights, virtual real estate, digital assets, avatar rights, and navigating legal frameworks alongside AI business regulation.
- Academia-Industry Dialogue for Innovation: Bridging theoretical and practical insights for sustainable and responsible AI and Metaverse development, including cutting-edge technologies and methodologies.
- Governance, Policy Development, and Sustainable Growth: Examining the role of governance and policy in fostering trust, ensuring inclusive, ethical growth, and shaping AI's future.
- Sustainability in AI: Investigating AI's role in sustainable business practices and environmental stewardship.
- Organizational Change and AI: The impact of AI on organizational structures, culture, and processes.
- Branding and Communication in the AI Era: The role of AI in transforming branding strategies and communication channels.
- Al and the Metaverse in Business: Delving into the convergence of Al with the Metaverse and its business implications.

Your contributions will help shape the dialogue around these critical issues, exploring the intricate tapestry of opportunities and challenges, and providing insights for a future that is ethically sound, legally compliant, and technologically advanced. The provided themes offer a comprehensive guide for potential contributors, covering a wide range of topics relevant to the evolving landscape of AI, the Metaverse, and their impact on various aspects of business and society. Together, these insights will contribute to a more nuanced understanding of these dynamic fields.

#### **Registration**:

https://events.teams.microsoft.com/event/ea3d804c-ab75-4091-8d69cca196b95335@4cad97b1-5935-4103-a866-57ad98a1517e

**Read more about the event:** <u>https://www.brunel.ac.uk/research/Centres/Al-Social-and-Digital-Innovation/Al-Nexus/Sustainable-Al-Ecosystems-Adapting-to-Transforming-Business-EnvironmentNavigating-the-Al-Nexus-The-2nd-International-Conference</u>

**Microsoft Teams** Join the meeting now Meeting ID: 393 809 616 266 Passcode: qLp4TZ



# Programme (PhD Colloquium)

8 July, 2024		
9.00-9.10am	Welcome note by <b>Dr Yousra Asaad</b>	
9.10-9.30am	Keynote Speaker: Professor Suraksha Gupta	
	Moderator: Dr Yousra Asaad	
9.30-9.50am	Keynote Speaker: Dr Sena Ozdemir	
	Title: How to create more interesting research ideas?	
	Moderator: Dr Yousra Asaad	
9.50-11.10am	Moderator: Dr Ashkan PakSeresht	
	Giusy Sica, Universitas Mercatorum, Italy	
	<b>Title:</b> Can virtual co-creation spark real-world projects? Exploring Social Innovation in the Metaverse	
	<b>Giovanni Spatola,</b> Mercatorum University, Italy <b>Title:</b> Bridging Theory and Practice: Analyzing Nike and Microsoft's Strategic Integration of Immersive Technologies in the Metaverse for Sustainable Consumer Engagement.	
	Yasaman Yazdanpanah, Aston Business School, UK Title: The role of Agnosticism and Bricolage in the relationship of the organizational improvisation and internationalisation of INVs	
	Nazifa Shikdar, Brunel Business School	
	Title: Role of Al in fair recruitment	
	11.10-11.20am: Tea/Coffee Break	
11.20-11.40am	Keynote Speaker: Professor Brian Chabowski	
	Title: Al literature from an MDS perspective	
	Moderator: Dr Pantea Foroudi	
11.40am-	Moderator: Dr Yousra Asaad	
12.40pm	Chies Wheeler Contextury Christ Church University UK	
	<b>Chloe Wheeler,</b> Canterbury Christ Church University, UK Integrating Artificial Intelligence into Balanced Scorecard: UK	
	Pharmaceutical Companies' Perspectives	

	Ali Edisen, Birmingham City University, UK Title: Integration of AI for augmented business practices within the manufacturing value chain: A Case Study and Comprehensive Review
	<b>Ritu Bagga</b> , Brunel University London, UK <b>Title:</b> Al's impact on organisational structures, culture, and processes, current challenges, potential opportunities, and future research directions.
12 40pm – 1pm Lunch	

# Programme (Conference Day 1)

	8 July, 2024	
1.00-1.10pm	Welcome note Professor Ashley Braganza, Dean of Brunel Business School, UK Moderator: Dr Pantea Foroudi	
1.10-1.30pm	Keynote Speaker: Lord Kulveer Ranger Moderator: Dr Pantea Foroudi	
1.30-1.50pm	Keynote Speaker: <b>Ilona Sara Kawka,</b> Digital Trade and Customs Specialist <i>Moderator: Dr Pantea Foroudi</i>	
1.50-3.10pm	<ul> <li>AI, Ethics, and Metaverse: Transforming Business Practices</li> <li>Moderator: Dr Yousra Asaad</li> <li>Dr Dinara Davlembayeva</li> <li>Title: Distributive and procedural fairness in customer-chatbot interaction</li> <li>Professor David Hagenbuch</li> <li>Title: Questions are the Key to AI and Ethics</li> <li>Nida Shamim</li> <li>Title: Metaverse for transforming healthcare</li> <li>Zixin Tian</li> <li>Title: User-centred design of virtual immersive environments for management of lower-limb motor symptoms with Parkinson's Disease patients</li> </ul>	
	3.10-3.20 Break	

3.20-4pm	<ul> <li>Panel Discussion: Bridging the gap between academia and practice in Al Moderator: Dr Pantea Foroudi</li> <li>Nicholas Pollard, Director, Strategic Alliances, Nuix</li> <li>Batool Zaidi, Excelify Solutions</li> <li>Professor Tatiana Kalganova, Director of Brunel Al center</li> <li>Professor Carlos Flavian, Zaragoza Business School, Spain</li> </ul>
	George Panou, Digital Transformation Expert
4-5.20pm	AI, Sustainability and Environmental Impact
	Moderator: Dr Ashkan PakSeresht
	<b>Dr Waleed Yousef</b> , Jubail Industrial College, Saudi Arabia Can Food Sustainability Makes Us Happy?
	<b>Dr Nawaf Al-Ghanem</b> , Brunel Business School, UK UNSDGs in Contemporary Firms: The power of Artificial Intelligence in addressing Business Sustainability Challenges in the context of Bahrain Energy Industry
	<b>Pufan Ho</b> Title: Brand Avatars and Their Role in Cultivating Sustainable Consumption and Brand-Customer Relationships: An Examination through the AIDRA Model
5.20-5.5.40	Keynote Speaker: <b>Professor David A. Schweidel</b> , Professor of Marketing, Emory Business School, USA
	Moderator: Dr Pantea Foroudi
	Look forward to meeting you tomorrow

## Programme (Conference Day 2)

9 July, 2024		
9-9.10am	Welcome note: Dr Pantea Foroudi	
9.10-9.30am	Keynote Speaker: Lord Tim Clement-Jones	
	<b>Title:</b> Al regulation and standards	
	Moderator: Dr Pantea Foroudi	
9.15-9.30am	Keynote Speaker: Dr Ali Yavari	
	Moderator: Dr Ashkan PakSeresht	
9.30-10.45am	Organised by K J Somaiya College of Engineering and K J Somaiya	
J.30-10.45am	Institute of Management, Somaiya Vidyavihar University,	
	Mumbai, India	
	Wumbal, mula	
	Moderator: Dr Satyendra Upadhyay and Dr Vandana Satam	
	Dr Neelkamal More	
	Title: Comparative Exploration of Transfer Learning in Deep	
	Learning Networks for Autism Detection	
	Dr Ninad Mehendale	
	Title: AI in Autonomous vehicle for Indian road scenario	
	Sandesh Jadhav	
	Title: Cybersecurity measures in Artificial Intelligence Models	
	Dr Kavita Kelkar	
	Title: Al in Virtual Learning	
	Hemanth Murali	
	Title: The Future of Advertising: Harnessing Generative AI for Ad	
	Creatives	
	10.45-10.55 Break	
10.55-11.35am	Panel Discussion: Strategies for Developing Successful Grant	
10.55-11.55am	Proposals: A Comprehensive Guide	
	Toposais. A comprehensive duide	
	Moderator: Dr Yousra Asaad	
	Professor David Fuschi	
	Dr Shona Paterson, Brunel University London	
	Professor Ainurul Rosli, Brunel University London	

11.35am-12.55 pm	Al Integration and Its Impact
	Moderator: Dr Weifeng Chen
	<b>Dr Christine YM Fong</b> , Tilburg University, Netherlands <b>Title:</b> Employees proactive usage of generative AI at work: A job crafting perspective
	<b>Dr Reza Marvi</b> , Aston Business School, UK <b>Title:</b> Past, Present, and Future of AI in Marketing
	<b>Dr Amee Kim</b> , Canterbury, UK Laminating the Wave: Integrating AI and User Security in the Korean Gaming Industry
	Deep Sagar Verma
	Title: Metaverse Cryptocurrency, Non-fungible Tokens, Fashion
	Brands, Trust in the Metaverse, Brand Trust, Rug Pull Scams.
1.25-2.05pm	12.55-1.25 Lunch         Panel Discussion: Bridging the gap between academia and
1.23-2.05pm	practice in Al
	Moderator: Dr Pantea Foroudi
	<b>Dr Nisreen Ameen</b> , Royal Holloway, University of London and Director of the Digital Organisation and Society Research Centre;
	Radhika Madlani, Director of Insight & Innovation in the UK
	Sharon Constancon, Director of Genius Methods
	Dr Uche Onyekpe, Machine Learning Expert, Ofcom Scotland
2.05-3.25pm	AI for Sustainable Performance and Economic Growth
	Moderator: Ashkan PakSeresht
	<b>Dr Umer Iftikhar</b> , National Defence University, Pakistan <b>Title:</b> A New Approach to Sustainable Organisational Performance by Building Artificial Intelligence Capabilities: Moderating and Mediating Role of Industry Dynamism and Open Innovation.
	Dr Giles Robertson
	<b>Title:</b> AI Revolution at speed: are marketers lagging in the dog year's race? Are marketers ready for the AI?
	<b>Professor Maria T. Cuomo</b> <b>Title:</b> Designing AI- driven digital transformation processes from a knowledge management perspective: an experimental study

	Heiman Alwadi, Birmingham City University, UK Title: AI as a Catalyst for Economic Growth: Redefining Industry Boundaries and Enhancing Global Competitiveness	
	Deep Sagar Verma	
	Title: Democratising Content Creation: The Role of YouTube in	
	Rural Empowerment	
	3.25-3.35 Break	
3.35-4pm	Meet the Editors – Panel Discussion	
	Moderator: Dr Pantea Foroudi	
	<b>Professor Fevzi Okumus</b> , Rosen College of Hospitality Management, USA	
	Editor in Chief: International Journal of Contemporary Hospitality Management	
	<b>Professor Pawan Budhwar,</b> Aston Business School, UK Editor in Chief: <b>Human Resource Management Journal</b>	
	<b>Professor Giampaolo Viglia,</b> Portsmouth Business School, UK Editor in Chief: <b>Psychology and Marketing</b>	
4-5.20pm	<b>Panel Discussion:</b> The role of AI in disclosing environmental performance in the fashion industry	
	Organised by <b>Bournemouth University</b> and <b>Nottingham Trent</b> University	
	Moderator: Dr Kaouther Kooli and Dr Padmi Nagirikandalage	
	Sid Gosh, Bournemouth University	
	Ilke Cicekli, Bournemouth University	
	Osikhuemhe Okwilagwe, Bournemouth University	
	Hanan AlDammas, Bournemouth University	
	Ben Binsardi, Wrexham University	
	Eranda Abeysinghe, Wrexham University	
	Tanya Vidanagama, Coventry University	
	5.20-5.30	
	Closing and Award session	
Best PhD Presentation Award Best presentation Award		
	Best Industry Impact Award	



### The conference Team

Professor **Ashley Braganza**, Founder Dr **Pantea Foroudi**, Conference Director Dr **Weifeng Chen**, Conference Director Dr **Ashkan Pak Seresht**, Director Practice and Knowledge exchange Dr **Yousra Asaad**, Director Research Dr **Dongmei Zha**, PGR Director Dr **Georgios Batsakis**, Advisor Professor **Shireen Kanji**, Advisor Dr **Eliza Kania**, Event branding design and communication **Maryam Bababeigmoradalivandi**, Conference Convenor